vibrant

Technology Audit

After having recovered from an organization-wide ransomware incident, the board of directors wanted an outside technology audit.

Challenge:

Having lost multiple weeks and over a million dollars recovering from ransomware, leadership was left uncertain if they were truly protected from recurrence.

- Uncertainty if existing vendors and staff could be trusted
- Difficulty in getting clear understanding of technical health

Solution:

Using a structured audit process and concise technology health cards, vibrant performed a holistic review of the organization's technical environment.

- Evaluated both physical and virtual systems
- Provide detailed health report and leadership overview deliverables
- Present findings to board and follow up Q&A sessions

Impact:

Audit uncovered significant deficiencies and a high probability of re-infection.

vibrant swiftly followed up with a directly actionable set of recommendations which secured environment while structural improvements could be made.

- Focus on clarity helped leadership team quickly understand challenges
- Quickly built trust with staff and directed remediation efforts
- Guidance on what new IT leadership would be required moving forward